

## **2022 STONE SAVER AGREEMENT**

**Please read and agree to the following:**

1. Accepting the terms of Stone Saver's estimates and agreeing to move forward with scheduling a template, means you agree to pay 50% of the balance on the estimate which is due on the day of the template. If you choose not to continue with the project after the template is complete, a \$125 trip charge will be required. Balance is due on the day of install.
2. There are factors that could possibly occur (not likely or common, but possible) that are out of Stone Savers control. Therefore, Stone Saver cannot be held accountable if installation needs to be delayed past the expected date. Examples of such instances are; weather, material delays from the slabyards, death in a family, truck breakdowns, equipment breakdowns etc.. Stone Saver will always communicate if such rare instances occur and aim to rectify the situation as soon as possible.
3. All tile orders will be shipped directly to the residents/client's home unless exceptions are otherwise arranged with Stone Saver. Tile can be heavy and Stone Saver would like to prevent injury to any staff members. Clients can pick up tile from Stone Saver to reduce shipment costs however, you must be willing to load without assistance and pick up same day as the tile arrives.
4. Although Stone Saver seals all materials on day of install, Stone Saver highly recommends purchasing a Dry Treatment for all quartzites, which will automatically be applied to all estimates unless the client chooses to remove. The Dry Treatment fee will be a minimum of \$125 (depending on the size of your project).
5. A complimentary spray bottle of "Triple Effect Cleaner" by Akemi will be available to pick up at Stone Saver for all granite and quartzite orders.

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6. If you purchase your quartz material from our slabyards please be advised they suggest you complete their warranty within 30 days. Please visit their website for instructions or contact them directly.
7. If there are any issues past the day of Stone Saver installation that have to do with PROHS or the slabyard material and NOT directly with the labor of the install provided by Stone Saver (labor is guaranteed for 1 year). Please contact Prohs or the slabyard company directly to resolve independent issues.
8. If our fabricators are required to disconnect your plumbing instead of a certified plumber an additional charge will be added to your estimate and by doing so means our fabricators cannot be held liable for any unexpected water damage or leaks.
9. When hand selecting your material at the slabyards, please ask if the slabs you like have any “fissures,” stains or cracks in them. This will help save time of having the slabs delivered to the fabricator and then finding out there are issues and sending the slabs back.

**10. Waiver of Liability:**

Stone Materials are porous by nature and, while highly resistant, can be subject to stains, scratches and chips. Stone Saver makes no warranties, expressed or implied, as to stain resistance or imperviousness of the products installed. Chips and scratches may occur with wear and tear. Please refer to your quartz warranty for information.

By sending a reply of “I have read and understand “to this email or by signing in person means you agree to everything mentioned above. Thank you and we genuinely appreciate your business and referrals.

X \_\_\_\_\_

**Sincerely,**  
**The Stone Saver Staff**